

COMPLAINTS RECEIVED SINCE 6 FEBRUARY 2013

Date received	Nature of complaint	Does the complaint, or an element of the complaint, relate to conduct of a relevant office holder?	Does the complaint, or an element of the complaint, relate to an alleged criminal offence?	Details / Action taken
<p>6 February 2013</p>	<p>(1) Complainant was unhappy with the support offered by the Police following an incident between them and an aggressive pavement cyclist. The Complainant felt that the Police did not follow-up the information provided and did not take the matter seriously.</p> <p>(2) The Complainant stated that he was disappointed that the Commissioner’s election promise of ‘Zero Tolerance’ was not being implemented and felt that they and others had been misled by the Commissioner during his election campaign.</p>	<p>No (see comments)</p>	<p>No</p>	<p>The first element of this complaint concerned operational policing matters and was therefore “out of scope” of the Panel’s remit. The second element of the complaint, concerning comments made by the Commissioner during his election campaign, was considered to be a policy dispute and also “out of scope”. It was also noted that the comments referenced in the complaint were made by the Commissioner prior to taking office.</p> <p>The first element of the complaint was subsequently referred to Surrey Police to process in accordance with their internal policies.</p> <p>The second element of the complaint was referred to the Office of the Police and Crime Commissioner who subsequently clarified the Commissioners policy position in relation to Zero Tolerance.</p>

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